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Journey JavaScript SDK

Utility methods

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Learn how to simplify calls to the Journey JavaScript SDK collection methods.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Utility methods

Genesys Predictive Engagement utility methods simplify calls to the Journey SDK collection methods.

For more information, see [Collect tracking data in Web Tracking API](#).

- `serialize`
- `dom - ready`
- `debug`